

2022 年 Greystone 退費相關規定

溫哥華校區學費退費規定

Greystone College shall refund tuition and other fees paid under an enrolment contract according to the refund circumstances and regulations local to each Greystone College campus, as detailed below. Each campus refund policies and procedures are set by their relevant provincial governing body.

In the case of a student wishing to transfer to another institution

Students who have landed in Canada and have received a Canadian study permit based on a valid offer letter from Greystone College, and wish to study at a different institution, must comply with the following in order to be considered for a refund:

Under IRCC guidelines, students will only be issued a study permit if they can show a letter of acceptance from a Designated Learning Institution (DLI). Therefore, students seeking to study elsewhere, must show proof of admission to another Canadian post-secondary institution that has been granted a Designated Learning Institution number (DLI#) for the term to which they were originally admitted to Greystone College.

In the case of an Admissions rejection by Greystone College

Where a student did not meet the institutional and/or program specific minimum requirements for admission through no misrepresentation or fault of their own, the institution must refund all tuition and fees paid under the contract, less the non-refundable fees, if applicable.

In the case of a refusal of a visa or study permit

A full refund, minus the non-refundable fees, will be issued should a student's visa or study permit be denied.

In the case of student dismissal

Refunds apply if the student is dismissed from the program, in line with provincial regulatory requirements.

Procedure

- To receive a refund of any portion of tuition fees, a student must give Greystone College written notice that they intend to withdraw from the program in which they have enrolled.
- Campuses may determine specific procedures for such notification.
- All refunds will be in Canadian Dollars.

Campus Specific Policies

Refunds before the program start date:

- If written notice of withdrawal is received no later than seven (7) days after student signed the enrolment contract and before the program start date, the institution will refund 100% of the tuition and all related fees, other than application fee.
- If written notice of withdrawal is received by the institution at least thirty (30) days before the later of:
 - a. the program start date in the most recent Letter of Acceptance (international students)
 - b. the program start date in the enrolment contract,

the institution may retain or recover up to 10% of the total tuition paid or payable under the student enrolment contract, up to a maximum of \$1,000.

- If written notice of withdrawal is received by the institution more than seven (7) days after the student and institution signed the enrolment contract and less than thirty (30) days before the later of:
 - a. the program start date in the most recent Letter of Acceptance (international students)
 - b. the program start date in the most recent Letter of Acceptance (international students)

b. the program start date in the enrolment contract,

the institution may retain or recover up to 20% of the tuition paid or payable under the enrolment contract, up to a maximum of \$1,300.

Refunds after the program start date:

- If written notice of withdrawal is received by the institution or a student is dismissed after the start date of the program but on or before the date on which 10% of the hours of instruction of the program have been provided, the institution may retain or recover up to 30% of the tuition paid or payable under the student enrolment contract.
- If written notice of withdrawal is received by the institution or a student is dismissed after the date on which more than 10% but less than 30% of the hours of instruction have been provided, the institution may retain or recover up to 50% of the tuition paid or payable under the student enrolment contract.
- If an institution receives a refusal of study permit before the date on which 30% of the hours of instruction of the program would have been provided to the student, had the student started the program on the later of the following:
 - a. the program start date in the most recent Letter of Acceptance
 - b. the program start date in the enrolment contract and

the student has not requested additional Letter(s) of Acceptance, the institution will refund 100% tuition and all applicable fees, other than application fee.

- If a student does not attend the first 30% of the program, the institution may retain up to 50% of the tuition paid under the student enrolment contract.
- If a student withdraws, is dismissed, or does not attend any of the first 30% of the hours of instruction of the program, Greystone College will refund fees charged for any yet to be received course materials that have been prepaid.
- If a student withdraws or is dismissed after 30% of the period of instruction

hours specified in the contract have been provided, no refund will be issued.

Refunds owed to students must be paid within thirty (30) days after receiving a notice of withdrawal, providing a notice of dismissal, receiving a copy of refusal of a study permit or within thirty (30) days after the date on which the first 30% of the hours of instruction are provided, if the student does not attend any of the first 30% of the hours of instruction.